

Super User Conference Call

Minutes for Call on 1/23/2017

Start: 9:00 AM

End: 9:18 AM

Estimated Time: 20 minutes

1. Take Roll Call
 - a. 25 Super Users attended
 - b. 17 Super Users absent
2. Discuss Update to UPC Collection
 - a. Pilot area scanned
 - b. Clean up of data from first scanning
 - i. Making sure that the food descriptions are constant
 - ii. Making sure the unit of measure is accurate with what we issue
 - c. Continuing to collect new data
 - i. We will scan about 130 stores total when all done
 - ii. APL available sometime in February 2017
 - d. Retailer certifications for eWIC
 - i. Two part certification process
 - ii. Level 1 certification with solutran and processor
 - iii. Level 3 certification, an actual test purchase in each lane, in each store. We are aiming 1 month prior to the roll out.
 - iv. Some local agencies will be asked to conduct the level 3 certifications.
3. Soft UAT at the state
 - a. UAT- User Acceptance Testing
 - i. State staff followed scripts/scenarios that would occur in the clinic
 - ii. State did this testing for 2 weeks
 - b. Working through some issues
 - c. Getting ready for PK UAT: 3 weeks of testing
 - i. PK- Public Knowledge administering the UAT
 - ii. This is done for program integrity
 - d. Locals asked to help
 - i. Great turn out
 - ii. Kate has contact the people for dates and times for testing
 - iii. UAT will be in Helena
4. Requested topic
 - a. Are positions going to be cut?
 - i. Staffing comes from the local agencies
 - ii. eWIC will make some things easier but there are also going to be some challenges
 - iii. The State does not plan on seeing staff cuts

5. Questions

- a. How are the locals going to promote eWIC?
 - i. The State is working on funding for promotion. We are thinking postcards, posters, etc.
- b. Is there going to be another training video?
 - i. There will be a participant and retailer training video.